

We would need the following information in order to prepare a Vacation Rental Agreement.

-Lead Passenger Name (as it appears on the Passport)

-Dates (arrival/departure)

-Total number of Guests (adults/children)

-Accommodations Type

-Payment Type (Money Order/Paypal)

Here is the process:

First:

Once you commit to an exact date let us know the party size and accommodations requested.

We will generally respond within 24 to 48 hours.

Second:

We will email you a Vacation Rental Agreement for you to look over. Once you read it over and approve, print it out, sign it and mail to the address at the bottom of the agreement along with your payment.

Payment of the service fee is in full at time of booking. We prefer money order but if that is not convenient for you or you are an international guest, we also do accept payment through www.paypal.com.

If PayPal is your preference there will be a 5% service charge added to your rental rate.

Third:

-To expedite your reservations quicker and so we do not lose availability, you can scan both the agreement and money order and email it to us at otinarose@allinclusivelifestylesvacation.com. Or you may fax them to us at 203-387-9918. We will use that as a temporary proof of payment while waiting for the originals in the mail. We do not send in any reservation forms to the resort without payment or proof of payment. Please mail payment to O. Tina Rose, PO Box 3055, New Haven, CT 06515, or via PayPal to otinarose@allinclusivelifestylesvacation.com.

Fourth:

-Once the reservation form is sent in it will take anywhere between 3-5 business days to receive your confirmation number from the resort. Once we receive it we will email it to you. Please do not purchase your airline tickets until you have received a confirmation number.

Fifth:

-When you book your flight, you will need to email the complete itineraries to us so we can forward it to the resort for your complimentary pick up at Puerto Plata Airport (POP). Itinerary must be received no later than 30 days prior to your departure date to guarantee your pick up. -We will need the names of all guests, Airlines, dates, flight #'s, all departure and arrival airports and any connecting flights.

Sixth:

-As we get closer to your departure date we will reconfirm with the resort and make sure everything is in order.

Reservation Policies

Cancellation policy is as follows whether for personal reasons, weather related or other:

-3 months or more prior to your departure date you may reschedule. Rental payment will be applied towards the reschedule date.

You can reschedule One Time Only and must be done within one year of original rental date or you forfeit your entire rental payments.

-3 months to one month prior to your departure date only 50% credit will be given towards your rescheduled date.

-One month or less if you cancel you forfeit your entire rental payments. No rescheduling can be done.

5 & 6 Bedroom Villa Rental Policy

Lifestyle Holidays Vacation Resort Policy

-If unforeseen circumstance should arise at check in that a 5 or 6 bedroom villa is not available then two 3 bedroom villas will be given to accommodate total Guests at no additional cost to them. Only one Golf Cart will be provided for the two 3 bedroom villas unless there is availability otherwise there is door to door shuttle service available.

Visitors at the Resort

Lifestyle Holidays Vacation Resort Policy

-Any guests that you should wish to join you in resort and that are not included in this confirmation will be subject to a daily All-inclusive fee of US\$200 and will be issued a NON-VIP bracelet. Please note fee may change to the present rate.

Reservation Age Requirement

Lifestyle Holidays Vacation Resort Policy

-Lead Passenger must be a responsible guest of at least 18 years of age. There must be an 18 year old present for the entire duration of the vacation. Proof of age may be required.

Flight Cancellation or Rescheduling

-Lifestyle Holidays Vacation Club and *Member* are not liable for any cost incurred due to a canceled or rescheduled flight provided by an independent airline carrier.

Complimentary Airport Transportation

-Once you give us your complete itineraries we will make the arrangement for your pick up at Puerto Plata Airport. Complimentary shuttle transportation is available for Puerto Plata Airport (POP).

However, it is the *Guest responsibility* to contact the guest services department at the resort no later than 2 full days before departure back home to *Guarantee* your transportation ride back to the airport (very important).

Bottled Liquor Delivered to Accommodations

- Each guest in any type of accommodation will receive one bottle of liquor per adult for their unit. There is a select list for you to choose from. **Please Note:** There is a 5-night minimum stay to receive this VIP benefit. Only one bottle per person per stay (not per day).

Ocean World Tickets

-Each guest will receive one free admission ticket to Ocean World (value \$65.00 ea.). **Please Note:** Tickets must be ordered at least 48 hours before admission. **Please Note:** There is a 5-night minimum stay to receive this VIP benefit

